

OUR STRATEGIC PLAN

2024 – 2025

We are the peak advocacy group for community legal centres that provide specialist legal services for people on their social security issues and rights.

The frontline experience and expertise of our members underpins our work in policy and law reform.

Our vision

A fair social security system in Australia.

Our purpose

We work to achieve a fair social security system in Australia.

We support our member centres to deliver free expert legal services to people about social security.

We recommend reforms to make social security more effective and accessible.

Our principles

Our work recognises the human right to social security contained in Article 9 of the International Covenant on Economic, Social and Cultural Rights to which Australia is a party.

Our priorities

Achieving systemic change to create a fair social security system.

Engaging and supporting our member centres to deliver expert services.

Securing the sustainability of our organisation.

Our work

Improves lives.

Reduces poverty and inequality.

Strengthens social security.

Educates the community.

Our focus in 2024 and 2025

- **Automation in Social Security**
How it's used and how it can be used safely.
- **Centrelink post-Robodebt**
Using the Royal Commission recommendations to create a fair social security system.
- **Disability Support Pension**
Improving access.
- **Disaster Response**
Enhancing Centrelink's support of communities after natural disasters, including bushfires and floods.
- **Domestic and Family Violence**
Improving Centrelink's response.